

Booking agreements

Last updated 2019-03-19

Please note that we are a family campsite. To make a reservation you need to be 18 years old.

Confirmation of reservation

After having made the reservation, a confirmation will be sent to the guest, who is required to read this through and to make sure that the information is correct. The reservation is binding when the deposit has been paid.

Payment of reservation

The final balance must be paid no later than 40 days before arrival, unless anything else has been agreed upon. When booking online, immediate payment is required in order to confirm the reservation.

Changes in reservation

Unexpected events or accidents which are beyond our control give us the right to move the guest to equivalent accommodations.

Should big changes in the reservation occur, we are entitled to charge an additional fee.

Cancellation of reservation

Should the reservation be cancelled without a cancellation insurance there will be no reimbursement. Exceptions can be made if the rent of the reservation exceeds SEK 2000:- and on the condition that the campsite manage to rent the same object again to the same extent as before. However, deductions on the reimbursement will be made for the additional expenses of the campsite at a sum of at least SEK 2000:-.

Should the reservation be cancelled with a cancellation insurance, reimbursement will be made in accordance with current regulations/booking agreements.

Cancellation insurance for cabins & glampingtents

A cancellation insurance costs SEK 400:-/cabin or glampingtent and can be purchased when making the reservation.

When cancelling with cancellation insurance more than 40 days before arrival, the entire rent will be reimbursed with exception for a handling charge of SEK 300:-.

When cancelling with cancellation insurance less than 40 days before arrival, the entire rent will be reimbursed with exception for a handling charge of SEK 500:-.

The cost for the cancellation insurance will not be reimbursed. The cancellation insurance is valid until 6 pm (18.00) the day before arrival.

Cancellation insurance for camping

A cancellation insurance costs SEK 200:-/camping pitch and can be purchased when making the reservation.

When cancelling with cancellation insurance more than 40 days before arrival, the entire rent will be reimbursed with exception for a handling charge of SEK 150:-.

When cancelling with cancellation insurance less than 40 days before arrival, the entire rent will be reimbursed with exception for a handling charge of SEK 250:-.

The cost for the cancellation insurance will not be reimbursed.

The cancellation insurance is valid until 6 pm (18.00) the day before arrival.

Regulations

For everyone's comfort there are certain regulations that apply during the stay. These regulations can be found on our website. All guests must have read the regulations before arrival, and must comply with them throughout the entire stay. Sommarvik AB is entitled to deny guests from checking in if they are under the age of 18.

Booking fee

Booking fee: SEK 100:-

Booking fee when booking online: 0:-

Times for check-in and check-out

Check-in time is between 3 pm and 6 pm (15.00-18.00) unless anything else has been agreed upon. Please notify the reception if estimated time for arrival is later than 6 pm (18.00) or outside our opening hours.

Check-out time is no later than 11 am (11.00) for cabins and glampingtents, and no later than noon (12.00) for camping pitches, unless anything else has been agreed upon.

How we manage your personal data

The details you share when making a reservation (contact details, purchase information, correspondence etc.) will be stored in our database until your stay has taken place and thereafter for seven years in accordance with the Swedish Accounting Act, with the sole purpose of managing your reservation and to uphold our legal obligations in accordance with Swedish law. Your details will never be shared with independent parties or used for e.g. marketing mailings. Do you wish to know more about how we manage your personal data? Ask for our integrity policy. If you think that your personal data has been wrongly handled by us you can contact the Swedish Data Inspection Board at www.datainspektionen.se.